

Happy Tails Monroe LLC / Happy Tails West LLC

Contract

Owner's Name: _____

Pet(s) Name: _____

Happy Tails Monroe LLC/Happy Tails West LLC agrees to exercise due diligence and reasonable care and to keep the premises sanitary and properly enclosed. All pets are handled or cared for by Happy Tails Monroe LLC/Happy Tails West LLC Staff without liability on Happy Tails Monroe LLC/Happy Tails West LLC part for loss or damage from disease, theft, fire, death, escape, injury or harm to persons, other pet(s) or property by said pet, or from other unavoidable causes, due diligence and care having been exercised.

Owner is aware of the risks involved with their pet interacting with other pets in a group setting. These include, but are not limited to scrapes, cuts, bites, and viral and bacterial infections. If the pet(s) become ill or seem to be in need of medical consideration, Happy Tails Monroe LLC/Happy Tails West LLC will notify the Owner, if possible, or person listed as emergency contact. If owner or emergency contact do not immediately inform Happy Tails Monroe LLC/Happy Tails West LLC regarding measures to be taken or if the state of the pet(s) health requires quick action, the right to call a veterinarian or to administer medicine or to give advisable attention within the discretion of Happy Tails Monroe LLC/Happy Tails West LLC, shall be taken for granted by Happy Tails Monroe LLC/Happy Tails West LLC, and such expenses shall be promptly paid by the Owner.

Owner agrees that the pet shall not leave Happy Tails Monroe LLC/Happy Tails West LLC until all charges for boarding, grooming, medicine, veterinary services, daycare, etc. are paid to Happy Tails Monroe LLC/Happy Tails West LLC by Owner. If Happy Tails Monroe LLC/ Happy Tails West LLC cannot reach the pet's owner or emergency contact within 10 days of the stated pickup date, the pet will be sold for bills due or placed with a humane society or rescue group. Owner shall be liable for any unpaid charges.

Pet must be current on all vaccinations: Rabies, DHLPP, and Bordetella. It is required by Happy Tails Monroe LLC/Happy Tails West LLC that said owner provides official and up-to-date records from a licensed veterinarian before intake of the pet each visit. Happy Tails Monroe LLC/Happy Tails West LLC reserves the right to refuse service to any dog not current on these protocols. Owner is aware that if pet is found to have fleas or evidence of fleas, that Happy Tails Monroe LLC/Happy Tails West LLC requires the pet have a capstar before being admitted to the kennel. The charge for the capstar will be added to the owner's bill. Owner is aware that any such treatments are not guaranteed 100% effective.

Owner agrees to have pet leashed or crated upon entering either facility and have pet(s) current on their monthly flea prevention program.

Owner agrees that pet will be picked up by Owner or a pre-approved Owner's agent by closing time on the scheduled pickup date. A late charge of \$1.00 per minute will be applied to bill up to 15 minutes after closing time. After 15 minutes, we will board pet(s) overnight.

Owner agrees that their pet may be videotaped, photographed, and/or recorded without notice. Happy Tails Monroe LLC/Happy Tails West LLC shall be the exclusive owner to the results and all proceeds of such tapings, photography, and recordings with the rights throughout the world, and unlimited number of times in perpetuity, to copyright, to use and to license to others in any manner. Owner further agrees that their pet may be used in any and all media and in the promotion, advertising, publicizing, and exploitation of Happy Tails Monroe LLC/Happy Tails West LLC without notice to the owner.

I have read, understand, and agree to the above conditions.

Owner's Name Printed: _____

Owner's Signature: _____ Date: _____

Client Profile

Owner Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone # 1 _____ Name _____

Phone # 2 _____ Name _____

Phone # 3 _____ Name _____

Email: _____

Emergency Contacts

Contact #1 Phone: _____ Name _____ Relationship _____

Contact #2 Phone: _____ Name _____ Relationship _____

How did you hear about us? _____

Pet Profile

Name: _____ Breed: _____

Male Neutered / Female Spayed Color/Markings: _____

Estimated Weight _____ Date of Birth: _____

Diet: How many times fed daily? (Circle) 1, 2, 3, am, pm, free feed Can pet have treats? Yes/ No

Allergies: _____

Special Needs: _____

Has your pet ever shown any signs of aggression? Circle all that apply: Dog aggression; People aggression; Food aggression. Please explain _____

Temperament: _____

Veterinarian: _____

Remarks: _____

Happy Tails Monroe LLC / Happy Tails West LLC

Food Waiver

In the event that your pet runs out of his/her own food during their stay at Happy Tails, we can feed them our own food for the rest of their stay. Happy Tails feeds "Pedigree Complete Adult" dog food.

If your pet runs out of his/her own food, do you give Happy Tails Staff permission to feed them Pedigree?

Yes

No

Pet(s) Name: _____

Owner's Printed Name: _____

Owner's Signature: _____

Date: _____

Comments: _____

Happy Tails Monroe LLC/Happy Tails West LLC De-Matting Waiver

The need to remove matted hair from pets is a necessity. When the coat becomes too tangled to brush through, the most humane way to remove the matted coat is by shaving it off and letting the hair grow back with regular brushings. The chances of cutting your pet is much greater when the hair is matted due to matts pulling the skin in different directions and not being able to see warts or growths. It is not uncommon to find pre-existing conditions such as hot spots, sores, and other skin irritations once the coat is clipped. Happy Tails Monroe LLC/Happy Tails West LLC will not be held responsible for any cuts or irritation caused by the pet's matted coat or for any veterinary charges that may occur due to a pet's matted coat. These include but are not limited to nicks, cuts, or skin irritations.

The de-matting process requires extreme care and extra time whether brushing or clipping. Therefore, there will be an additional charge depending on the severity of the matting and the time it takes to complete the process. **Whether shaved or brushed out, dematting chargers are \$1.00 per minute during the dematting process.**

I have read and understand the terms and condition of this waiver. I hereby release Happy Tails Monroe LLC/Happy Tails West LLC from responsibility for the above mentioned de-matting process and any issues that may be uncovered or occur during the process. I agree to pay any and all charges related to the de-matting process. Should my pet require veterinary care during or after the procedure, I authorize Happy Tails Monroe LLC/Happy Tails West LLC to acquire necessary treatment for my pet, and I agree to pay any and all veterinary fees.

Pet(s) Name: _____

Owner's Printed Name: _____

Owner's Signature: _____

Date: _____